



**RETURN MATERIAL REPAIR FORM**

Customer name: \_\_\_\_\_ Plant: \_\_\_\_\_

Return Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_ Cell: \_\_\_\_\_

Quote Needed? \_\_\_ Yes \_\_\_ No \_\_\_ Rush Service (extra Charge) Yes \_\_\_

Purchase order #: \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Exp. \_\_\_\_\_

**PART INFORMATION:**

Qty	OEM/Model/Part#	Fault Info
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Comments:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

\*\*\* PLEASE NOTE: INCLUDE THIS FORM IN THE SHIPMENT OR DELAYED PROCESSING COULD RESULT.\*\*\*

800-861-9773

WWW.POWERGENICS.COM RRIGGS@POWERGENICS.COM

## INSTRUCTIONS

Please package the repair items carefully. Powergenics is not responsible for any incoming shipping damage. If this occurs, you will be notified with a picture of the damage so you may contact the shipper for disposition.

Powergenics will either repair your units or repair them by exchanging with one from our stock. If you want or need a specific firmware version, let us know. Otherwise, we will replace with the same as received.

Most all repairs carry our 3 year warranty. Repairs take 5-10 business days to complete and exchanges are done faster.

Powergenics standard Terms of Use apply. These can be viewed at the bottom of the webpage [www.powergenics.com](http://www.powergenics.com)

### **Ship package to:**

#### **Powergenics**

2813 Live Oak Lane

Midlothian, Va 23113

800-861-9773

If you choose to do so, go to [www.powergenics.com](http://www.powergenics.com) and use our free, prepaid fedex label generator. Print it out and place it on the shipping container!

***Thank you for your Business!***

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PROCESSING COULD RESULT.\*\*\*